

OMC HAS NEW 24/7 CONTACT CENTER

FOR IMMEDIATE RELEASE

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New or existing patients may call OMC's Contact Center at any time for assistance with their primary care needs. The 24/7 number is 888-811-8081.

Imagine sitting at home on the weekend, in need of a refill on your medication. Instead of waiting for Monday morning to call, OMC patients can reach out at any time to get the help they need.

If you're up tossing and turning with stress, don't wait to make an appointment with a counselor. Call any time.

Making an appointment is easy with our new number. A Contact Center Representative will take down your information and pass it along to our nearest available front desk representative who will contact you during business hours to schedule an appointment.

Our Contact Center is equipped to help with scheduling appointments for Medical, Dental, or Behavioral Health. They are also able to forward your call directly to a staff member who can help you with your Lab Results, Referrals, Medication Refills, Medical Records Request, Administrative Issues, or anything else you may need to ask about.

Calling the doctor's office can be stressful, especially if the office is only open for limited hours. Take the stress out of your call when you dial 888-811-8081 to get in contact with OMC.

OMC is an option for you, because caring for you is what we do! For more information call the nearest OMC Clinic. More information on clinic locations and services can be found at www.outpatientmedical.org.



CUTLINE: Public Information Coordinator Colie Plaster is OMC's contact for 24/7 contact center operations.

(NOTE: For information about this news release, contact Colie Plaster, Public Information Coordinator at info@outpatientmedical.org)