



OMC is pleased to offer telehealth appointments to meet your healthcare needs. These services allow you to see your provider via video. Many simple health issues can be addressed through telehealth, but some conditions requiring a physical exam or tests may need an in-office visit.

Minimum technical requirements:

You need a smartphone or computer with video chat capabilities and reliable internet. If you have a telehealth appointment, please follow these instructions:

Preparing for your appointment (after you are registered):

- Have your medications ready for the telehealth visit.
- For safety, don't drive during the appointment.
- Choose a quiet, private space, and dress comfortably, as there won't be a physical exam.
- If you have multiple health concerns, write them down to discuss with the nurse and provider.

How to login: At your appointment time, you'll receive a link via text or email (inform the front desk of your preference). Click the link to connect with a nurse before seeing the provider. Stay connected; if you disconnect, re-click the link to avoid missing your appointment. If you wait over 15 minutes, contact the clinic for an update.

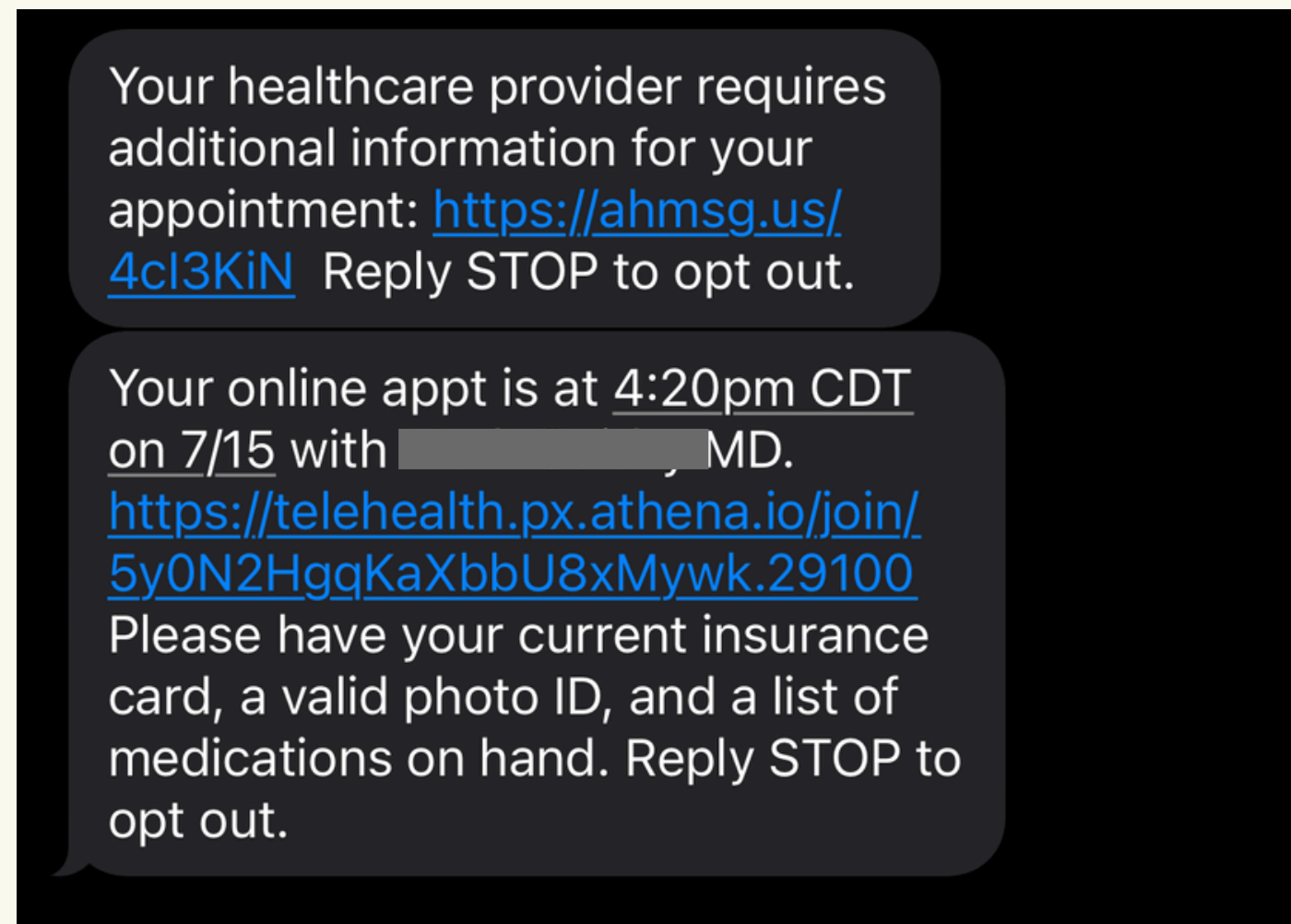
Checking in with a Nurse: The nurse will ask about allergies, current medications, preventive screenings, and any symptoms. Bring up any health concerns at this time. After the nurse finishes, you'll connect with your provider via video. If you wait more than 15 minutes, reach out to the clinic for status.

Beginning your visit with a provider: Once connected, your healthcare visit starts. The provider will review the nurse's information, ask further questions, and provide a diagnosis and treatment plan.

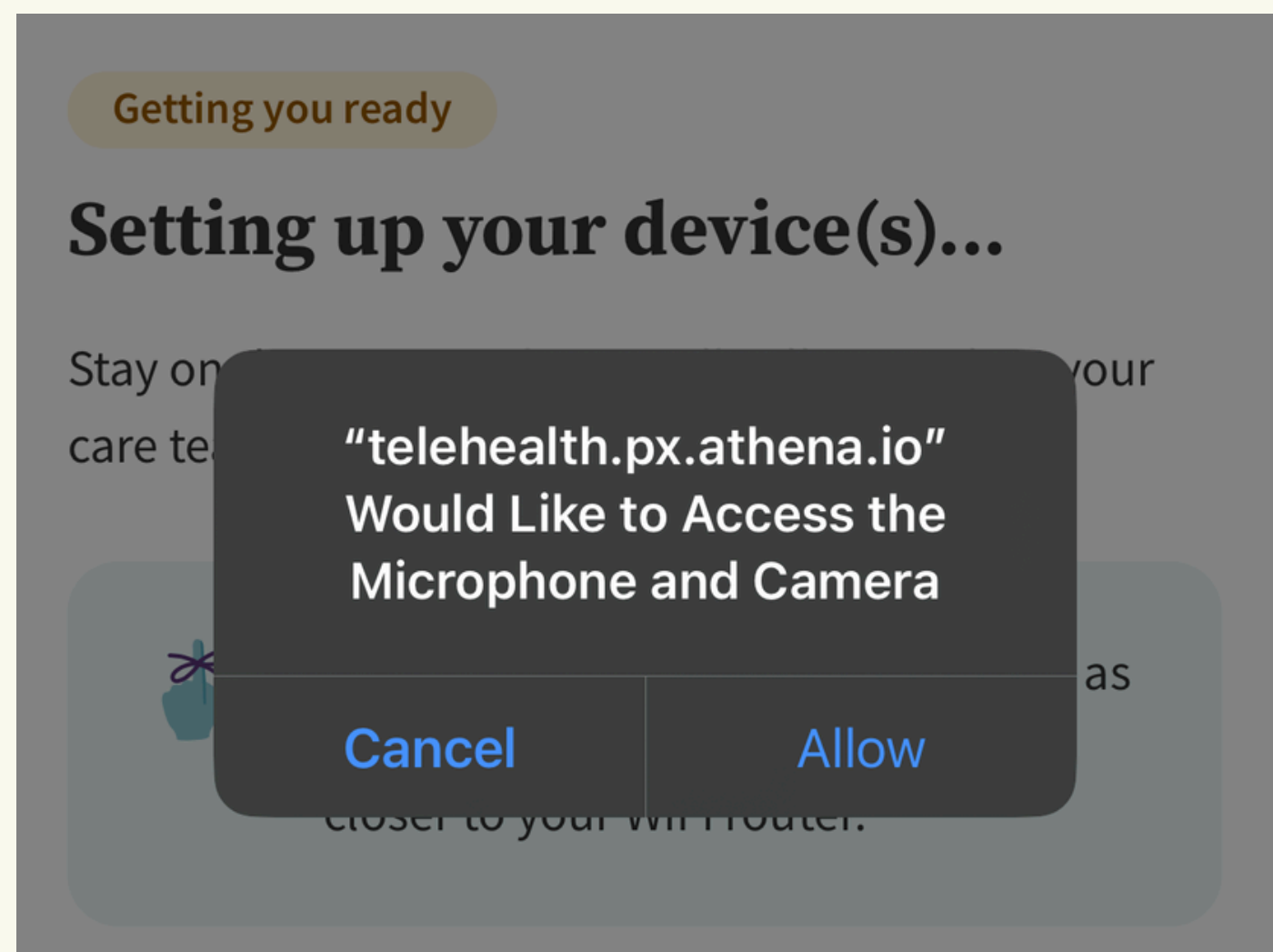
OMC Telehealth Step-By-Step Instructions

At the time of your appointment, expect to receive a link by text or email (advise the front desk of your preference).

1. Click on the link to join the call.



2. Make sure that your computer or phone has permissions set so that you can access both camera and microphone.



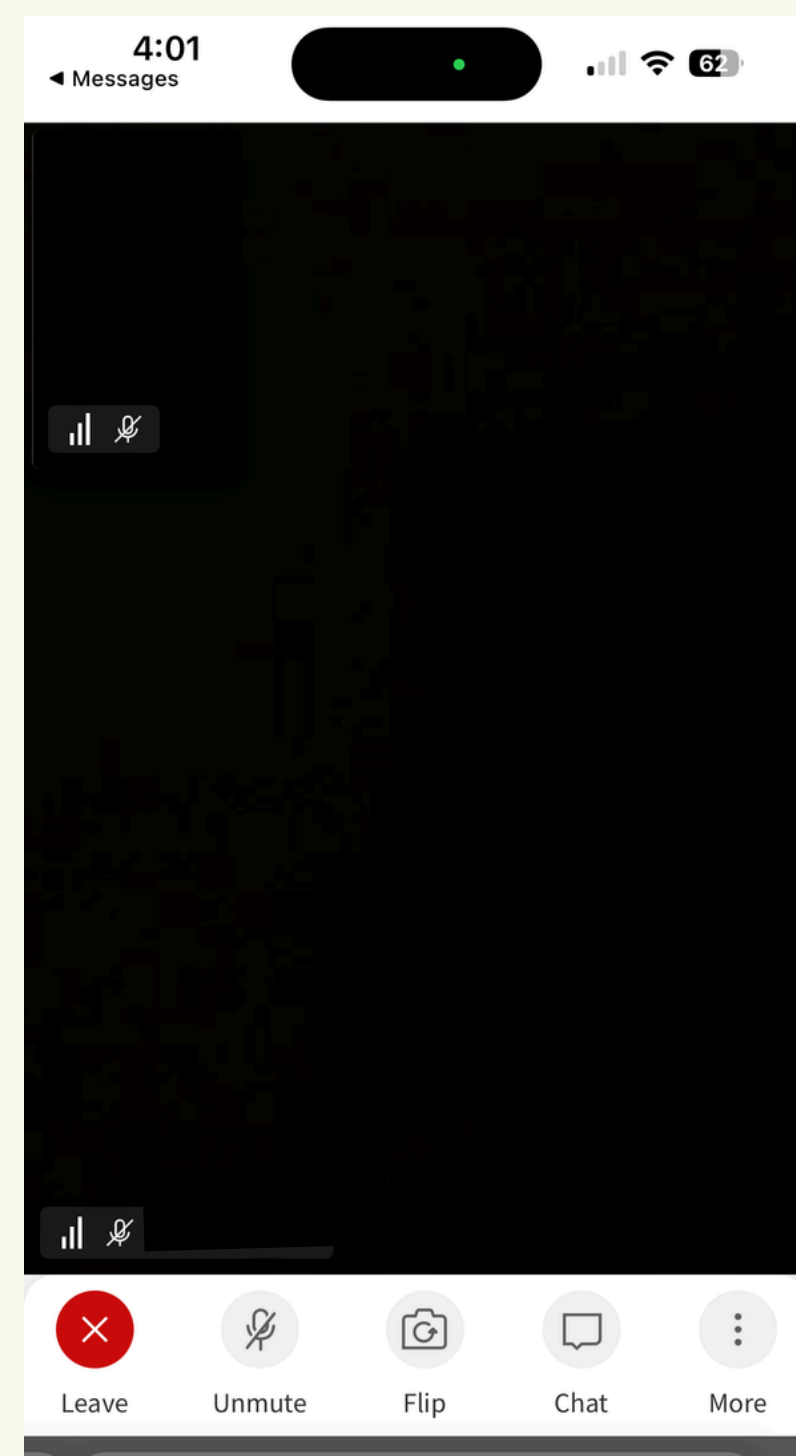
3. Once you click on the link, You will be asked to enter your full name, and confirm that you are the patient. Someone will get with you as soon as possible, but please do not disconnect.

What is your full name? *

Are you the patient?

By joining the telehealth encounter, I agree to the [athenaTelehealth Terms of Use and Informed Patient Consent](#)

4. A nurse will be the first person to answer the call If you do disconnect at any point in the process, please re-click on the link as soon as possible so that you do not miss your appointment.



Clinics To Contact

Natchitoches Appointments: 318-352-9299

Leesville Appointments: 337-238-1274

Tallulah Appointments: 318-574-1453

Beginning your visit with a provider Once your provider connects with you online, your healthcare visit will begin. The provider will review the information you gave the nurse, ask you additional questions, and will render a diagnosis and treatment plan for you

Thank you for choosing OMC and letting us care for you.

